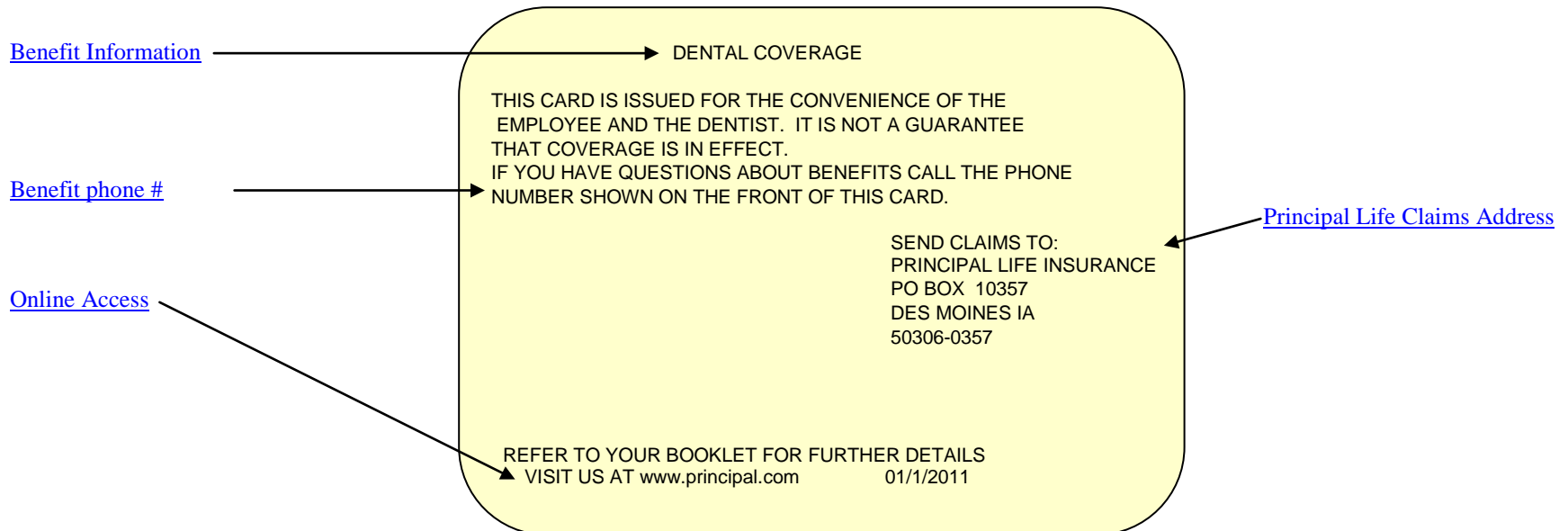
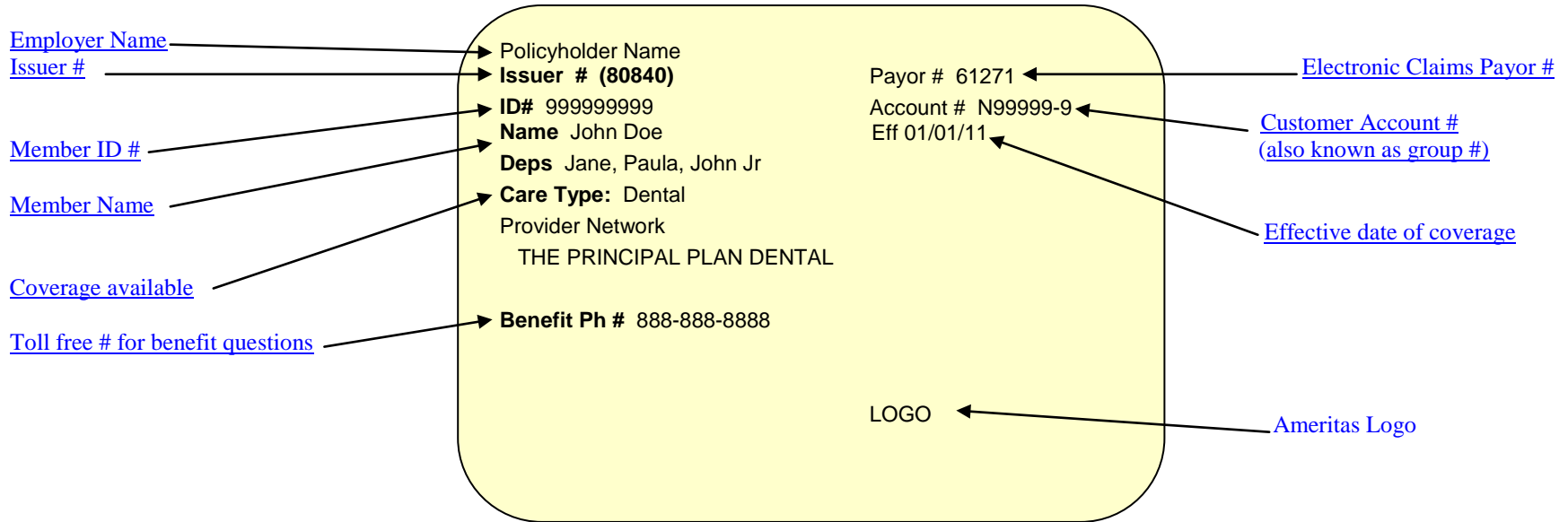


# What's on an ID Card



**Employer Name** - Name of the employer group that holds the policy.

**Issuer #** - This number is assigned to Principal Life by the Federal Government for reporting purposes.

**Member ID #** - This is the privacy ID number of the member. Privacy ID numbers are numbers assigned by Principal Financial Group®. This number is used to identify the member.

**Member Name** - Covered member's name.

**Coverage Available** – Lists the coverage available for the member. Note: the dependents may not have the same coverage.

**Provider Network** – Identifies the member's provider network(s), if any.

**Toll Free # for Benefit Questions** – Phone number for members and providers to call for questions regarding benefits, eligibility, or claims.

**Electronic Claims Payor #** - This number is used by providers to submit claims through electronic clearinghouses.

**Customer Account #** - The account number is also known as the group number. The account number is assigned by Principal Life to identify an employer group.

**Effective Date of Coverage** – Date the coverage became effective.

**Benefit Information** – Highlights of member's dental benefits.

**Benefit Phone #** - This is the phone number members and providers should call to verify benefits and eligibility.

**Website Address** – The Principal Financial Group web address which members and providers can view or request benefits, eligibility, claim status and other information.

**Principal Life Claims Address** – This is the address to be used when members and providers have claims or other correspondence to send to Principal Life. Note: if there is a provider network claim address on the ID card, then provider network providers must send their claims to the [provider network claims address](#).



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