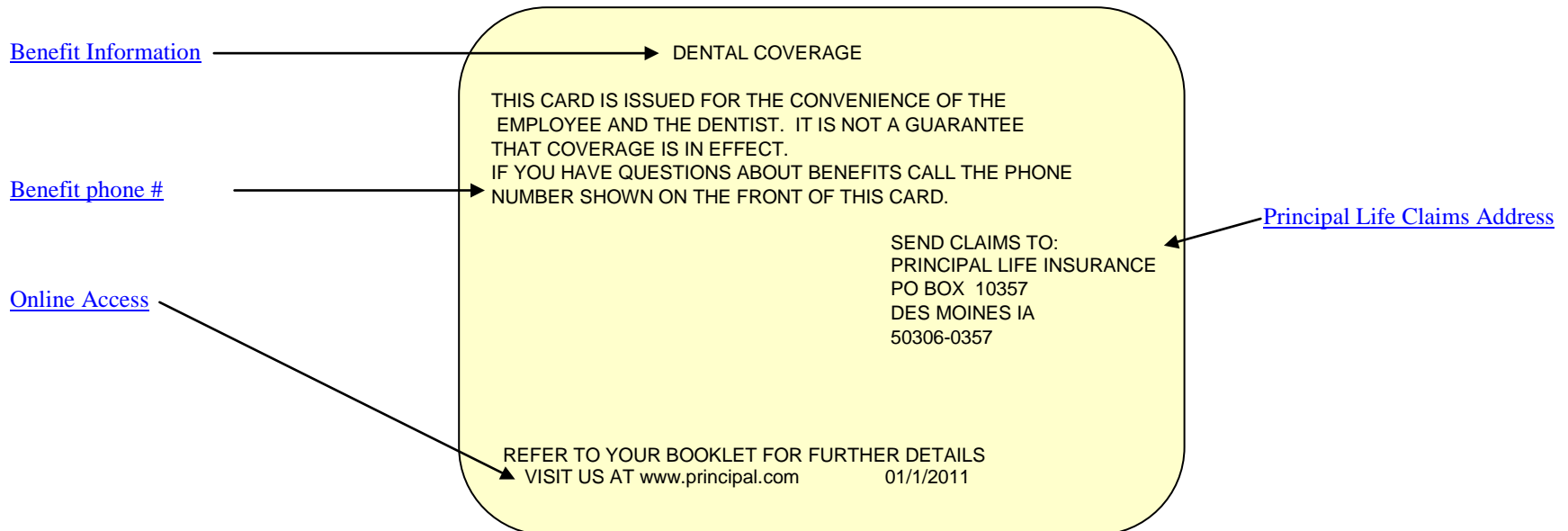
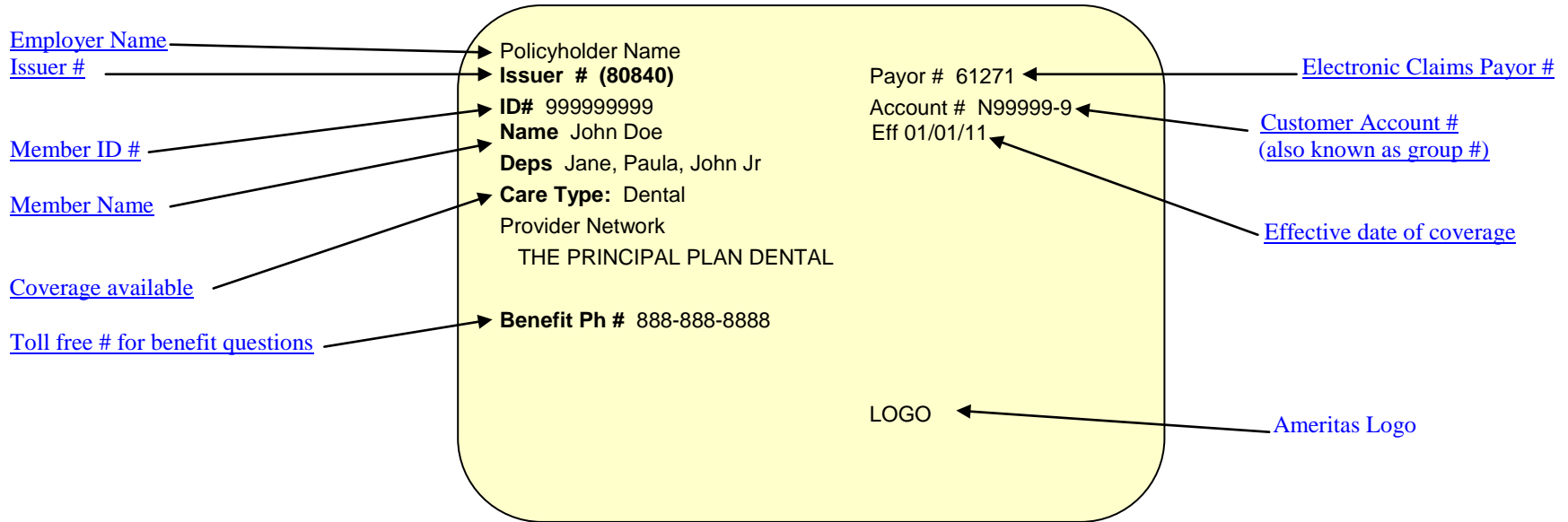


What's on an ID Card



Employer Name - Name of the employer group that holds the policy.

Issuer # - This number is assigned to Principal Life by the Federal Government for reporting purposes.

Member ID # - This is the privacy ID number of the member. Privacy ID numbers are numbers assigned by Principal Financial Group®. This number is used to identify the member.

Member Name - Covered member's name.

Coverage Available – Lists the coverage available for the member. Note: the dependents may not have the same coverage.

Provider Network – Identifies the member's provider network(s), if any.

Toll Free # for Benefit Questions – Phone number for members and providers to call for questions regarding benefits, eligibility, or claims.

Electronic Claims Payor # - This number is used by providers to submit claims through electronic clearinghouses.

Customer Account # - The account number is also known as the group number. The account number is assigned by Principal Life to identify an employer group.

Effective Date of Coverage – Date the coverage became effective.

Benefit Information – Highlights of member's dental benefits.

Benefit Phone # - This is the phone number members and providers should call to verify benefits and eligibility.

Website Address – The Principal Financial Group web address which members and providers can view or request benefits, eligibility, claim status and other information.

Principal Life Claims Address – This is the address to be used when members and providers have claims or other correspondence to send to Principal Life. Note: if there is a provider network claim address on the ID card, then provider network providers must send their claims to the [provider network claims address](#).



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